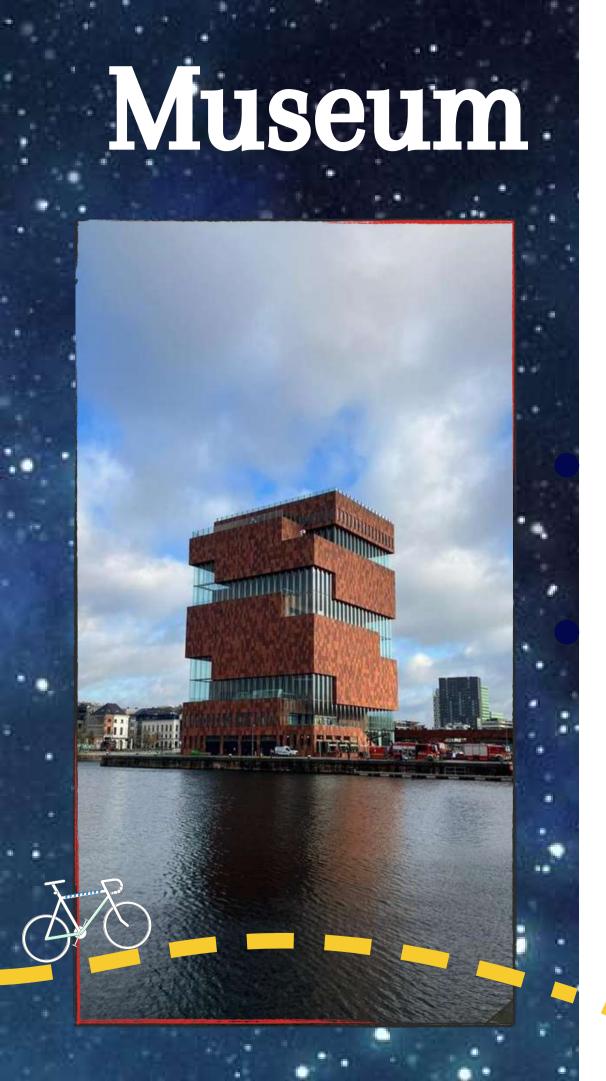


THE REAL DEAL



Biking experience







KMSKA















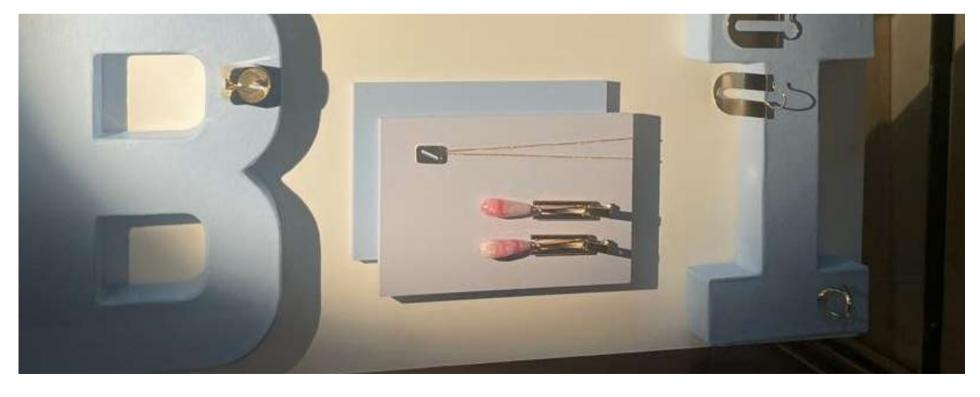
Tourism information -

Center

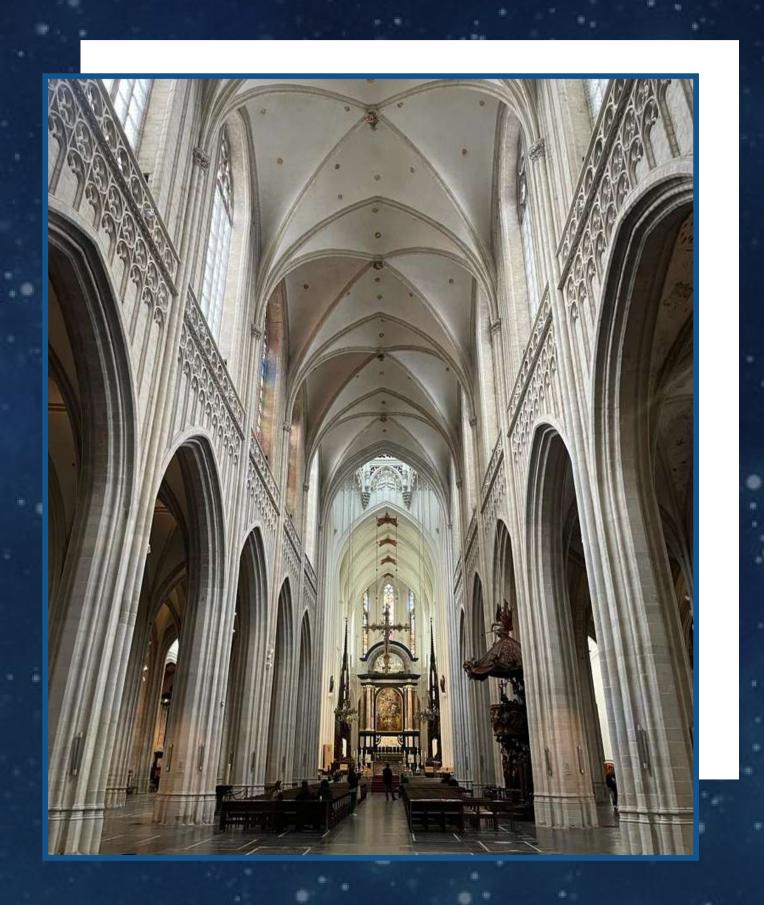


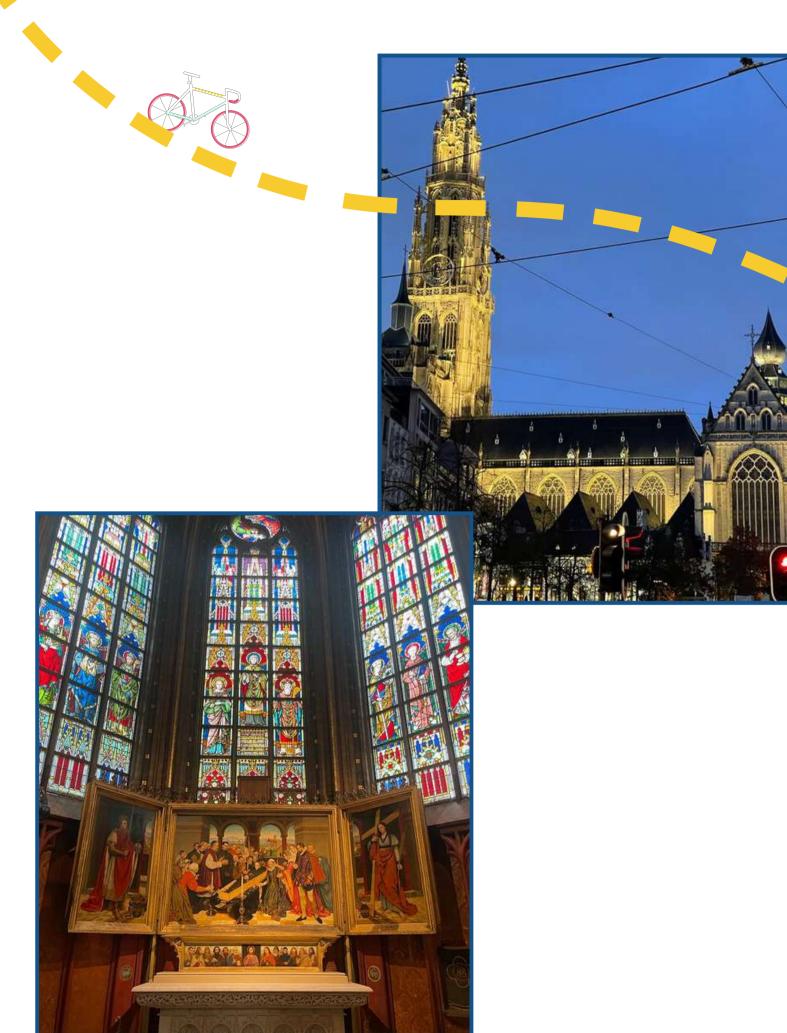






Churches and monuments

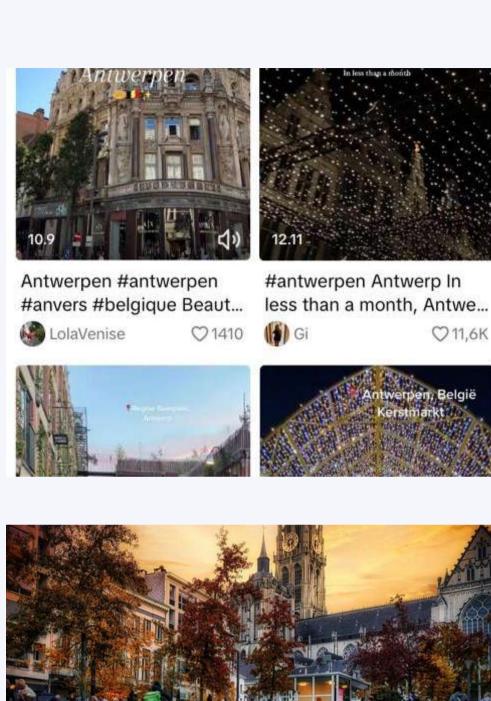


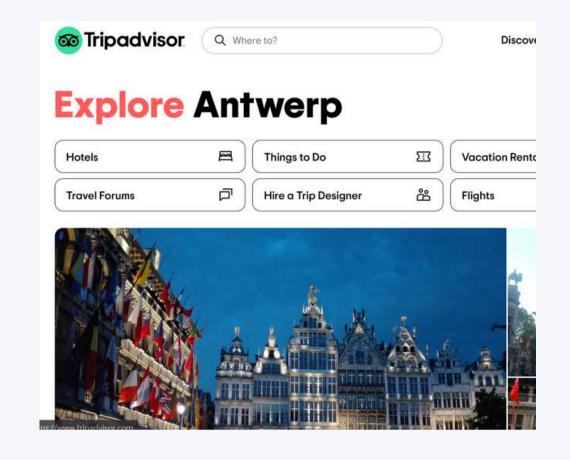


CUSTOMER JOURNEY

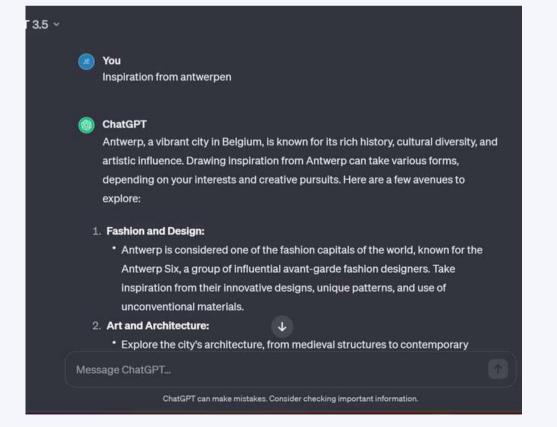


Customer journey Inspiration



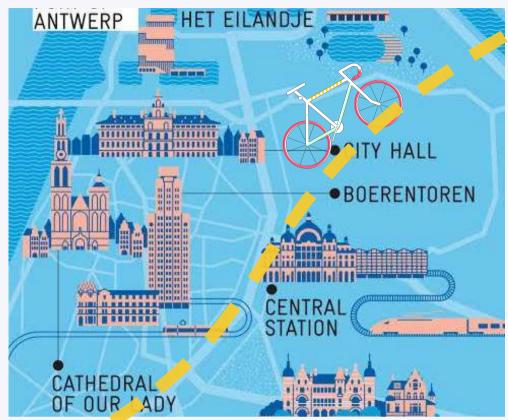






Planning



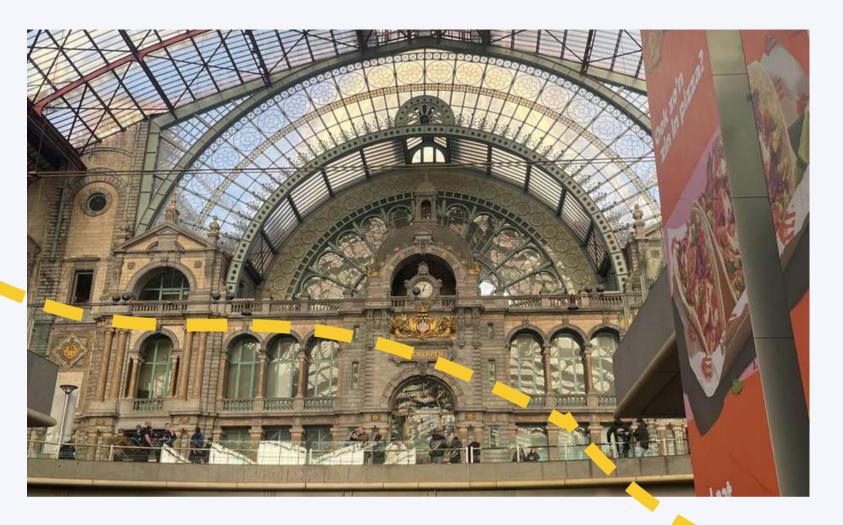


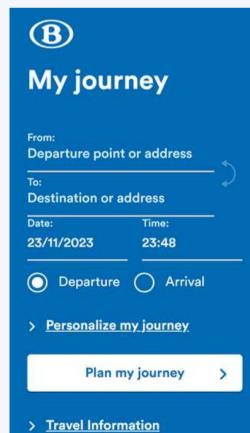






Booking





buy a ticket customer service











Several fraudulent messages are circulating about an SNCB promotion for cheaper travel. Do not react to them and only trust communications from our official channels.



From 10/12: New train offer

Find out what's changing >



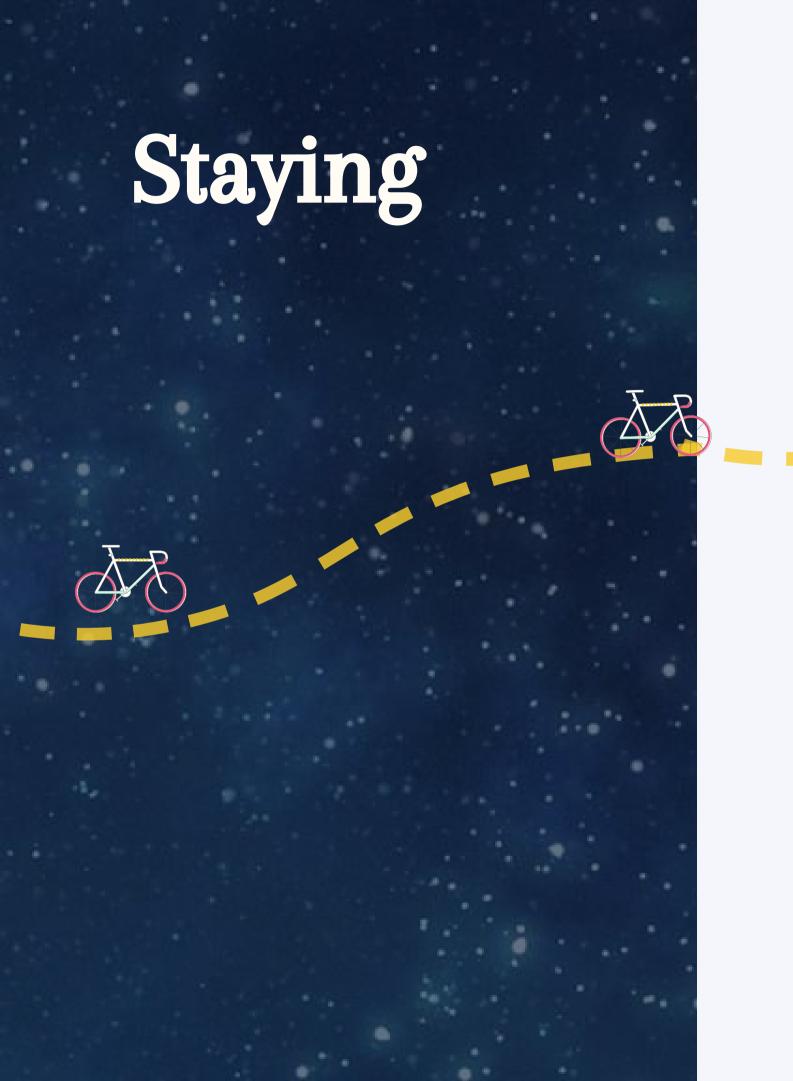
Need to renew your season ticket?

That's easy and quick



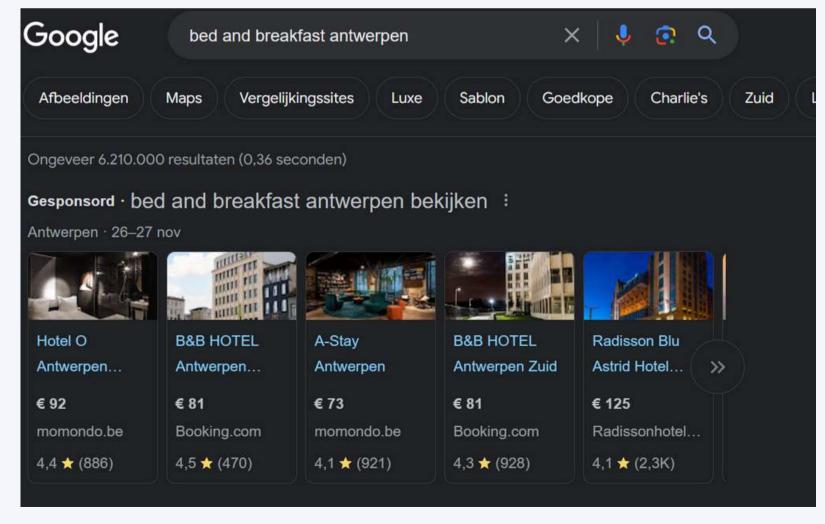
Low prices, high speed: Paris from €29, London from €39...

Daniella formation Unitered









-Sharing



















SWOT & RECOMMENDATIONS





STRENGTHS

- Unexpected discoveries
- The diversity of food
- Cultural heritage
- Affordable and digital mobility around the city
- Digitalization of the city

WEAKNESSES

- Not enough information about the student discounts
- Not clear timetable of places
- Too long explanation reading
- Unbalanced tourism

OPPORTUNITIES

- sustainable tourism initiatives
- collaboration with other cities to host some events

THREATS

- Competition with the close cities: Brussels, Gent, Mechelen, etc.
- Changing travel trends

1. Student-Ambassador









1. Student-Ambassador

- 7 universities 50,000 students 173
 nationalities 50 international courses
- Promote the local hidden gems
- Create a young urban community
- Gain real-life experience







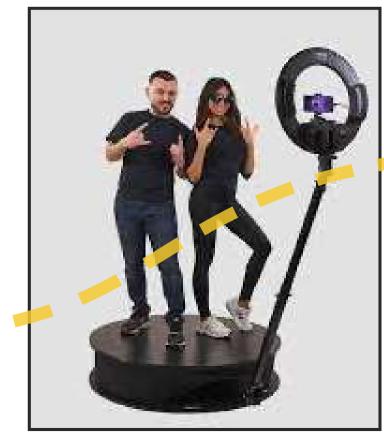


2. Extra objects in the city







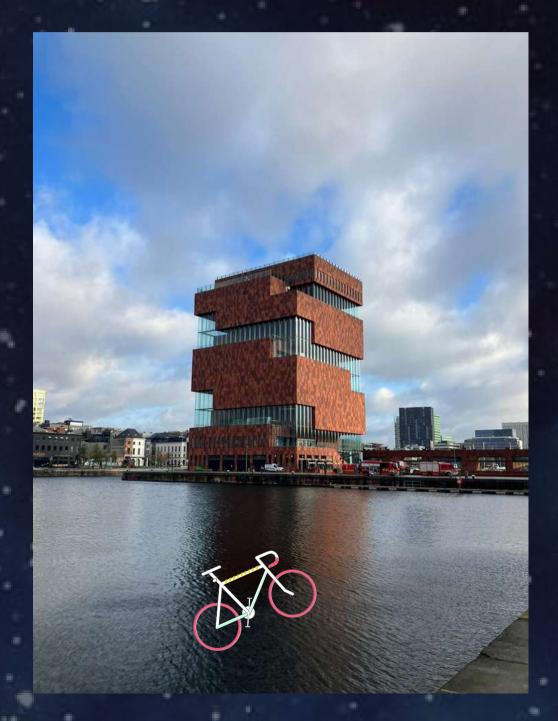






3. VR BIKE

• VR BIKE EXPERIENCE THROUGH
THE CITY





OUR ANTWERP-STORY







Conclusion

To conclude, we tell our stories to our friends and family by using pictures. That is why instagrammable places and small surprises throughout Antwerp are important to attract us, the young urban traveller. We want to discover Antwerp by ourselves by using the new technology, like VR. Antwerp is more than only bars, chocolate and shopping streets, because the water and the botanical garden, makes us feel relaxed in this busy city.

All the places that we visited with our virtual bike, rooftop, chocolate experience etc., can be represented as our Antwerp diamonds! Young urban travellers make their own diamonds.





Thurs, yeu.