

Antwerp in Depth



01 Introduction

02 Customer journey

03 SWOT + recommendations

04 Moodboard

05 Conclusion



# Introduction

- Many great surprises
- Confirming factors for travelers
- The old town spirit:
- --> Gothic style buildings
- --> Cobblestone roads



## Customer journey

#### 1 - Inspiration

- Official accounts
- TikTok

#### 2 - Planning

- Time for unplanned activities
- Plan to go to the Tourist Office

## Customer journey

#### 3 - Booking

 Booking in another place than the city center

#### 4 - Stay

Ask locals for advice





#### 5 - Sharing

- Instagram
- BeReal



# SUOT



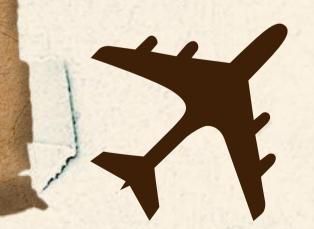
#### Strengths

- Bikes
- Accessibility



#### Weaknesses

- Lack of Green Spaces
- Traffic Congestion



#### Opportunities

- Airport
- Residents



#### **Threats**

- Overtourism
- Appartments are rented out to tourists

# Recommendations

## Green Spaces

Add greeneries

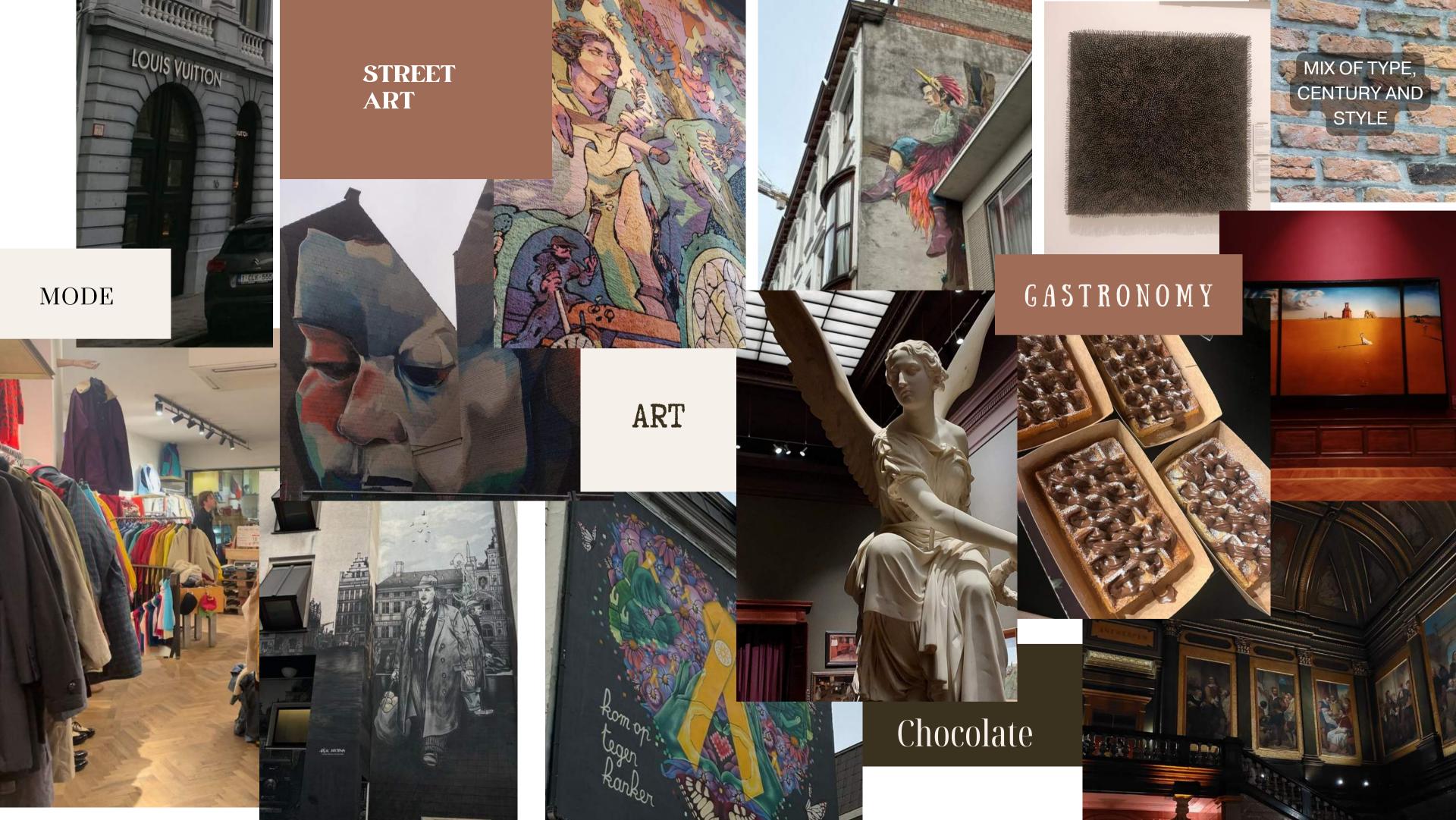
# Collaborate

Neighbouring cities

### Big Sign

Social media boost







# Thank you!

